Financial System Replacement (ERP)
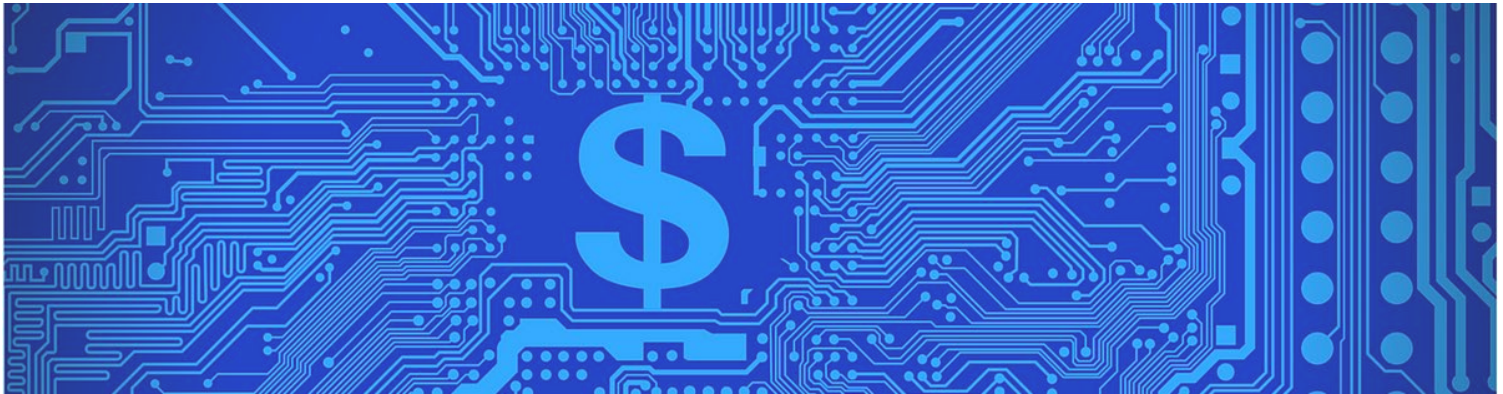
City Council – December 19, 2023

City Staff Representatives: Catrina Asher, Finance Director

Purpose

To provide Council with an update on the selection of a new financial system and an overview of what can be expected in the coming 12-24 months for staff and residents.

Current Financial Systems

Function	System	Implemented	Status	Plan
General Financials, Utility Billing	Harris Innoprise		End of life	Replace
Timekeeping & Payroll	Caselle	2020	Not meeting needs	Replace
Sales Tax & Business Licensing	GovOS	2023	New, meeting needs	Maintain
Permitting & Contractor Licensing	OpenGov	2023	New, still implementing	Maintain

What we want to achieve

Transparent

Efficient

Self Service

An Effective ERP

Grows With Us

Intuitive

Procurement Summary

PROCUREMENT METHOD:

Sourcewell offers an existing, competitively bid, Agreement with Tyler Technologies upon which the City has been authorized to piggyback. Cooperative purchasing is encouraged when feasible and in the best interest of the City under Brighton Municipal Code section 3-8-10.

STAFF RECOMMENDATION:

Accept the quote submitted by Tyler Technologies under the Sourcewell Cooperative Agreement #090320-TTI.

Staff Recommendation

Tyler Technologies Enterprise ERP Software
- Modules include Financials, Utility Billing, Timekeeping & Payroll, Procurement, Projects & Grants, Capital Assets, etc.
- Replaces Innoprise, Caselle and Water Smart

  Why Tyler Technologies?
  - Integrated solution
  - Specialize in governmental finance (see Colorado Infographic included in packet)
  - Have modules and functionality to meet the needs of a government of our size

What we are planning for

City of Brighton Staff

- Finance and Technical staff will spend significant time during implementation
- Admin staff will be recruited as SME's for their departments
- Department users will be recruited to provide feedback throughout the process
- Training for all users will be provided prior to go-live of any module
- New timekeeping software that better meets our needs
- Financial reporting will be more intuitive and accessible real time
- Cloud-based support, including future system updates

Residents, Customers and Vendors

- Utility Billing customers can see hour by hour usage and will have a new platform for making payments electronically
- Vendors will be able to receive payments electronically rather than by check
- There will be better options for accepting electronic payments

Cost analysis

Annual Software Cost – Approximately $215K annually
- Current annual spend on similar software is approximately $152K
- New system provides increased functionality, support and compliance
- Includes cloud hosted software platform

Estimated Implementation Costs (over 2 years)
- Tyler Technologies support, conversion, etc. $700K
- Project Management Consulting $150K
- Backfill Staff $100K

Questions?