

## ERP CONSULTING SERVICES REQUEST

### Strategic Focus Areas:



*Innovative, Data-Driven, Results-Focused City Government*



*Financially Responsible*



*Supportive, Sustainable Infrastructure*

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## WHAT IS ERP – ENTERPRISE RESOURCE PLANNING

- ERP, Enterprise Resource Planning, is an integrated computer system that manages multiple *core business processes* such as human resources, finance, manufacturing, supply chain, and procurement.
- An ERP system is made up of enterprise resource planning applications ("ERP modules") that talk to each other and share a database.
  - Eliminates data silos.
  - Single source of truth.
  - Business process automation.
  - Better service delivery to citizens.



Innoprise



**ORACLE®**  
ENTERPRISE  
RESOURCE PLANNING  
CLOUD

## CURRENT INNOPRISE SYSTEM ISSUES

- ❖ Periodic service interruption
- ❖ System performance & latency
- ❖ No external online customer portal
- ❖ Incorrect data capture on reports
- ❖ Mandatory State reports are not included
- ❖ Numerous gaps in features and functionalities
- ❖ Not easy to use for staff (redundant keystrokes and mouse clicks for simple tasks)



## PROJECT SCOPE

- Gap analysis
- Process improvement
- Assessment report
- Final functional and technical requirements report
- RFP package
- Facilitate vendor interviews and demonstrations
- Reference checks
- Vendor scoring and negotiation
- Optional: system implementation phase
  - ❖ Either full-time project management or limited advisory assistance





## PROPOSALS RECEIVED

Vendors	Technology Evaluation Centers	PointB	BerryDunn
Proposed cost	\$90,500	\$248,240	\$79,900
Project runtime	4 months	6 months	6-9 months



- Proposed project team: 5 consultants
  - ❖ PMP certified project manager
  - ❖ Former auditor from Arizona Office of the Auditor General
  - ❖ Former City of Reno community development director; then city manager of Fernley, NV
  - ❖ Former City of Westbrook city planner
  - ❖ Former procurement staff for US District Court of Maine

## A FEW CLIENTS OF BERRYDUNN



## PURPOSE

- Requesting City Council approval for ERP consulting services to the most responsive and responsible proposer, **BerryDunn**, in the amount of \$79,900.

